

# My Concern



## What is MyConcern?

MyConcern® is a simple to use, safe and secure software for recording and managing all safeguarding concerns. The system enables all staff to record any safeguarding concern, safe in the knowledge that a proper record has been made and that their safeguarding lead has been automatically notified. It also equips the designated safeguarding lead to assess each concern and manage any ongoing action that needs to be taken.

MyConcern® was designed with the support of teaching professionals and meets (and often exceeds) all DfE statutory guidance and school inspection standards. It is constantly updated to reflect national good practice in schools and 'lessons learned', including Serious Case Reviews.

- [Monitoring Service](#)
- [MyConcern](#)
- [Content Monitoring](#)
- [Classroom Management](#)
- [Mobile Device Monitoring](#)
- [Online Safety Audit](#)
- [Safeguarding Tools](#)
- [Safeguarding Courses](#)
- [Mental Health Support](#)
- [Safer Internet Day](#)

*"MyConcern is very easy to use and the chronology really helps me to understand the big picture."*

## **Key features**

- Simple and easy for staff to record and manage any safeguarding or wellbeing concern
- Accessible securely from any web-enabled device
- Automatically notifies the Designated Safeguarding Lead/Person (DSL/DSP) of any new concerns
- Equips the DSL/DSP to closely monitor and manage all concerns
- Automatically builds a chronology for all concerns
- Enables the recording of decisions and the allocation of staff actions
- Allows the creation of a 'Team Around the Child', including secure information sharing and joint working with trusted external partners